

## Pine Cone Estates (PCE)

#### **Automatic Bank Draft Program**

Automatic payment from your checking or savings account assures your bill is paid in full and on time every month, even if you are out of town. This convenient, efficient, and cost-effective process is offered by Pine Cone Estates (PCE).

#### How do I begin the process?

To become an automatic payment customer, two items are required: 1) Complete the Automatic Bank Draft Form on the next page and 2) Send form to:

#### **Pine Cone Estates**

C/O 5310 Ebony Place Piedmont, SD 57769

Boulder, CO 80301	Date
Pay to the Order Of	s
	Dollars 🔒
mo	Signature
	1001

#### When will my payment be withdrawn from my account?

Please continue to pay your bill as normal until your bill states "Automatic Payment-Processed 20th - 25th of each month". After enrollment in the program, the exact amount of your bill will be withdrawn from your account. Automatic payment dates must correspond with the business days of the financial institutions so a 5-day window is necessary.

#### What happens if I have questions about my bill?

If you have a question about your bill, please email sagewaterworks100@gmail.com or call Marilee, Biller, at 605-431-2006

#### What happens if there is not enough money in my account?

The automatic payment will be presented to your financial institution once for processing. If your financial institution does not pay the automatic payment request because of insufficient funds and returns it to PCE's financial institution, your account will be charged an insufficient funds fee according to the PCE's rate/fee schedule and processed in the same manner as an insufficient funds check.

#### How do I cancel my participation?

If you decide to discontinue participation in the automatic bank draft program, email sagewaterworks100@gmail.com, or by calling Marilee at 605-431-2006.



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